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# SOTI CONNECT

## Business-Critical **Identification Printing** meets Business-Critical Printer Management

## "Things of the Internet" are getting smarter & are connected.

State-of-the-art telecom infrastructure combined with IoT devices, such as industrial and mobile printers, are now providing organizations invaluable data and capabilities that were previously difficult, if not impossible to get and to manage.

To keep up with ever-increasing customer demands, Enterprises are relying on industrial and mobile printers to improve their operational efficiency, safety and customer experience. However, unexpected maintenance costs and downtime of printers can turn it from a revenue driver into a cost problem.

SOTI's IoT-management solution is built for the enterprise and provides complete lifecycle management of heavy duty industrial , desktop and mobile printers within an organization, lowering the total cost of ownership (TCO) of their Labelling operations and improving the return on investment (ROI) of their IoT initiatives.

## "Printer Management Made Easy"

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# Deploy your printer solutions plug & play, with total visibility, and increased uptime with SOTI Connect

**SOTI Connect is an IoT-management platform built for business that provides complete lifecycle management of industrial and mobile printers within an organization. It's a highly flexible, data-driven architecture means that new printers can be quickly supported and managed, reducing the time-to-market for IoT initiatives.**

## Deploy your labelling printers quickly & consistently.

SOTI Connect reduces the time it takes to set up and standardize the performance of business-critical identification solutions and improves the reliability, print quality and overall end user experience.

- Quickly set up and configure fleets of SATO printers and make it easy for IT administrators to support post-deployment with little effort

- Apply maintenance or full version releases with remote OS and app Solutions updates that fix bugs, patch vulnerabilities, or enable brand new capabilities instantly

- Set up alerts to monitor for printer behaviour and automatically notify IT administrators when "unnormal"

## Manage all printer types, shapes & sizes.

From desktop thermal printers to mobile label printers, SOTI Connect provides centralized, user-friendly management of all SATO printers within an organization's technology infrastructure.

- At-a-glance real-time views of printer information and health with a user-friendly interface, charts and dashboards

- Reduce maintenance, repairs and resource costs by remotely adjusting printer settings and instantly performing device actions on a single or a group of printers

- Utilize automation rules to remediate issues by setting pre-defined conditions and pre-configured actions when those conditions are met

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# Printers Managed by SOTI Connect

**Managed by SOTI Connect.**

CL4NX
RFID ✔

CT4LX
RFID ✔

CL6NX
RFID ✔

PW2NX

CL4NX
Plus

**Coming Soon.**
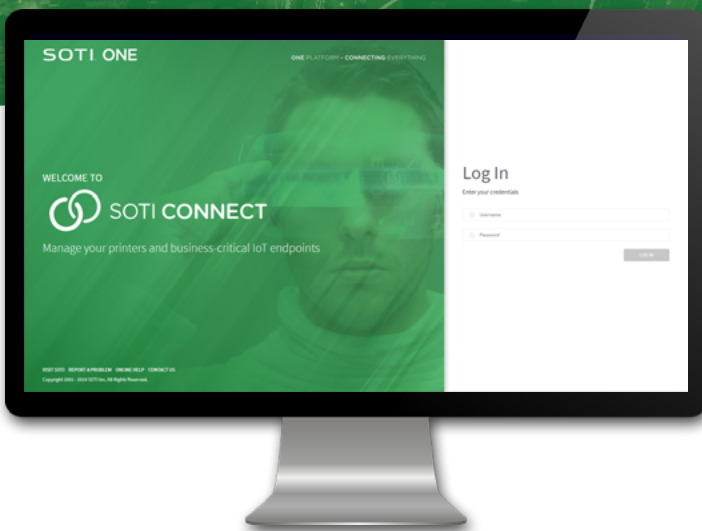
WS4

FX3-LX

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# What SOTI Connect can do for your business

## Manage your business-critical Desktop, industrial & mobile printers.



## Manage your business-critical Desktop, industrial & mobile printers.

**SOTI Connect addresses key printer management challenges with remote support features that reduce device downtime and severe workflow disruptions.**

- Remote printer configurations and settings adjustments ensures print consistency and quality across a fleet of SATO printers

- Remote support features provide instant access to printer endpoints and allow organizations to immediately perform actions to troubleshoot and resolves issues even before they occur

- Automation rules automatically issue alerts and actions when pre-defined conditions are met on the device, greatly reducing printer downtime

- Software updates enables installation of maintenance releases or add new cap abilities

- Advanced data collection allows valuable printer health information to be analysed to ensure printers operate at full capacity, reliably and around the clock



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# SOTI ONE

The SOTI ONE Platform is an integrated suite of solutions designed to reduce the cost, complexity and downtime related to business-critical mobility.

Comprised of seven revolutionary products, the SOTI ONE Platform helps businesses remove functional silos, eliminate downtime, build apps faster, manage all mobile and IoT devices in one place and deliver actionable insights.

**When everything is connected, the SOTI ONE Platform makes mobile and IoT business operations simpler, smarter and more reliable.**

SOTI SNAP
RAPID APP DEVELOPMENT

SOTI MOBICONTROL
EMM

SOTI CENTRAL
COLLABORATE

SOTI
ONE
CONNECTING EVERYTHING

SOTI ASSIST
DIAGNOSTIC HELP DESK

SOTI CONNECT
IoT

SOTI IDENTITY
SECURITY

SOTI INSIGHT
BUSINESS INTELLIGENCE

For more information, please contact your local SATO Sales Rep or visit: satoeurope.com

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